

## Abuse and Neglect Reporting/Crisis Services

**Description:** Abuse can be physical, emotional, or sexual. Children, adults, and seniors can experience abuse or neglect. Health care providers are among the many professionals that are mandated to report any suspected abuse. Adult victims of domestic violence have crisis services available to them.

### List of Resources

NAME	CONTACT INFO	OTHER INFO
	<b>REPORTING</b>	
	<b>CHILDREN</b>	
Massachusetts Department of Social Services (DSS)	<b>Whitinsville</b> 508-234-1000 800-540-4799 Fax: 508-234-4110 <b>Worcester:</b> 508-929-2000 Fax: 508-754-9803	This state agency receives and responds to child abuse and neglect reports and offers other services for children and families.
Child-At-Risk Hotline (DSS)	1-800-792-5200	Abuse or neglect reporting number for nights and weekends. (24hours)
	<b>ELDERS</b>	
Massachusetts Executive Office of Elder Affairs	Tri-Valley Elder Services Phone: 508-949-6640 Fax: 508-949-6652 Elder Abuse Hotline: 800-922-2275	24-hour hotline for reports of abuse, neglect, or financial exploitation of the elderly (60 and over).
	<b>DISABLED ADULTS</b>	
Disabled Persons Protection Commission (DPPC)	Phone: 800-426-9009 Fax: 617-727-6469	24-hour hotline for suspected abuse or neglect of disabled adults 18-59.

	<b>INTERVENTION &amp; CRISIS SERVICES</b>	
Massachusetts Society for the Prevention of Cruelty to Children (MSPCC)	286 Lincoln St. Worcester, Ma. 01605 Phone: 1-800-442-3035 Fax: 508-753-5540 Southbridge: 508-764-1370	Counseling, referral, education, and emergency services for abused or neglected youth.
Tri-Valley, Inc.	10 Mill Street Dudley, Ma. 01571 Phone: 508-949-6640	Crisis intervention for elders over 60 years of age. Services are in-home community based to frail elders.
New Hope Inc.  (includes SAFEPLAN Legal Advocacy Program)  ----- RESPECT program	6 River Court Webster Ma. 01570 Emergency Hotline: 800-323-HOPE (800-323-4673)  ----- 877-222-0083	Domestic violence & rape crisis services including emergency shelter, court advocacy, safety planning, counseling, and support groups  ----- For male abusers
Rape Crisis Center of Central Massachusetts  LLAMONOS	799 West Boylston St. Worcester, Ma. 01606 Phone: 508-852-7600 Hotline: 800-870-5905 TTY 888-887-7130  800-223-5001 (Spanish)	Free 24-hour crisis intervention for victims of sexual assault, including medical and legal advocacy.  Spanish rape hotline.
Daybreak Resources for Women and Children (YWCA)	P.O. Box 3093 Worcester, Ma. 01613 Hotline: 508-755-9030	Services and shelter for battered women and their children.
SafeLink	Phone: 877-785-2020  TTY: 877-521-2601	Domestic violence hotline providing access to available shelters for battered individuals, safety planning, support.
Massachusetts Registry of Motor Vehicles Address Confidentiality Program	Secretary of the Commonwealth 866-723-3233 to register for the program.	For victims of domestic violence, sexual assault or stalking.